

Discrimination Policy

Pain Control Associates, L.L.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pain Control Associates, L.L.C does not exclude people or treat them differently because of race, color national origin, age, disability, or sex.

Pain Control Associates:

- Provides free aids and service to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our office.

If you believe that Pain Control Associates, L.L.C. has failed to provide these services or discriminated in another way on the basis of race, color national origin, age, disability, or sex, you can file a grievance with: Pain Control Associates L.L.C., 7280 West Lincoln Highway, Crown Point, Indiana 46307, Phone: 219-864-9494, Fax: 219-864-9595, Pcamunster@gmail.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pain Control Associates, L.L.C. Is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal,

available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-868-1019, 800-537-7697 (TTD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.